

ABN: 98 360 841 312

ACN: 108 990 110

RESELLER APPLICATION FORM

Phone:

Fax:

Email:

Website:

Submitted By:

Title:

Signature:

Date:

CONFIDENTIAL**A: U7 / 342 Fitzgerald St Nth Perth 6006****P: +618 62620430****F: +61892288282****W: www.platinumsolutions.com.au****E: accounts@platinumsolutions.com.au**

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SECTION ONE: Business Profile

Date of establishment:

Company Name:

Trading Name

Address:

ACN:

ABN:

Bank:

Branch:

Bank Phone:

Ownership of Company:

Type of Company:

No years in business:

No of offices:

No of Employees:

Please provide a brief history of your company, and list any achievements and/or expertise relevant to your company:

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Please list key management personnel and contact details

Contact Name	Phone	Email

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SECTION TWO: Target Market

Please list the market segments your company wishes to pursue:

What geographic areas does your company wish to cover:

SECTION THREE: Business Referees

Name	Key Contact	Details (Phone/Email)

TERMS FOR APPLICATION OF CREDIT ACCOUNT

1. A history of trading with Platinum Data Solutions for at least 3 months on a COD basis
2. An average purchase volume of \$5,000 AUD per month for 28 day accounts
3. An average purchase volume of \$2,500 AUD per month for 14 day accounts
4. Provide a Directors' Guarantee

To request a credit account please email accounts@platinumsolutions.com.au for the relevant forms.

SECTION FOUR: Support Personnel

Please list the key contacts who will be taking care of any support issues which may arise for any Platinum Data Solutions products and or services:

Contact Name	Phone	Email

SECTION SIX: Additional Information

Board of Directors / Officers

Position	Name	Phone	Fax	Email	DOB
President					
Vice President					
Treasurer					

What is the date of the business' fiscal year end:

Does the business have the present ability to pay the bills:

Have any of the business board of directors or partners ever filed for bankruptcy:

If yes trade name:

When:

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SECTION SEVEN: Signatures

Executive of this document by the applicant shall serve as permission to check and verify the statements therein. The undersigned warrants that the information contained herein is true.

Submitted By:

Name:

Title:

Signature:

Date:

(Please include copy of business registration certificate)

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FOR YOUR INFORMATION:

- Place your order via email or fax it, phone order are not accepted.
- Put Purchase Order Number on each Purchase Order.
- Please indicate method of delivery – ask for Freight Charges prior to ordering.
- Please fax us confirmation of payment if paying by Direct Deposit, TT or Internet Banking.
- Ask Bank to add short message/comment (ex.: your company name and invoice number) to DD where possible.

PAYMENT

- The first 3 months of purchases must be paid for before a credit facility can be requested
- We only offer 14 day trading accounts and 28 day trading account
- The provision of credit by Platinum Data Solutions to the Customer, and the terms of such credit, is at the absolute discretion of Platinum Data Solutions. Without prejudice to the generality of the foregoing:
- Platinum Data Solutions may in its absolute discretion extend and/or continue to extend credit to the Customer subject to; the provision of such details as Platinum Data Solutions may require; or
- Platinum Data Solutions may in its absolute discretion extend and/or continue to extend credit to the Customer subject to; the provision of security whether by personal guarantees or other security in a form which is acceptable to Platinum Data Solutions; or Platinum Data Solutions may in its absolute discretion cancel or vary credit made available to the Customer in which case the Customer shall forthwith pay to Platinum Data Solutions the cash amount of the credit withdrawn.
- We accept payment by VISA, MasterCard, and AMEX.
- Payments by AMEX attract a 3% surcharge.
- Orders paid by company cheque will be dispatched after cheque clearance unless otherwise stated.
- Company cheques of more than \$5000 have to be cleared before the dispatch of the order.

DELIVERY

- All orders will be treated with urgency. Every effort will be made to dispatch goods ASAP.
- Delivery terms are subject to stock availability and local courier cut off times. All quoted freight charges may vary.
- Freight charges depend on the cubic weight of the parcel and destination. Please check with your sales person at the time of ordering. All deliveries are organised on behalf of the customer.
- It is the customer's responsibility to arrange insurance for the goods in transit sent by customer courier or Freight Forwarder.
- All disputes regarding dispatched invoice should be raised within 5 (five) working days from the original invoice date.

PRODUCT RETURNS

- Platinum Data Solutions provides a 12 month Return To Base (RTB) warranty on all products unless stated otherwise.
- Goods returned under warranty will be repaired or replaced at Platinum Data Solutions' discretion.
- An RA# (return authorisation number) must be obtained from our Service Department before any goods are returned. This RA# must be clearly written on the shipping label, NOT ON THE PRODUCT PACKAGING, and a copy of original invoice must be supplied. If an RA# can't be identified Platinum Data Solutions will be unable to accept delivery.
- Any omissions or incomplete information on RA application form may result in delays.
- Goods for repair/replacement shall be returned within 7 (seven) days from receipt of a RA number.
- Goods for credit should be returned within 14 (fourteen) days from the date of issuance of RA number and should be in re-saleable condition.

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- Goods should be properly packaged for return, as goods damaged in transit will not be accepted. Only the item in question needs to be returned for service (repair or replacement), and no responsibility will be taken for items such as cables, manuals, CDs or original box.
- Platinum Data Solutions is unable to accept any goods returned for credit that are not in their unmarked original packaging and in complete "as new" condition.
- An RA# does not guarantee either credit or replacement. It is simply an authorisation to return goods to Platinum Data Solutions.

- Platinum Data Solutions will void warranty of any product that has been mishandled, modified or interfered by unauthorised personnel. The removal of any factory seals, serial numbers or warranty stickers will also void the warranty. Warranty is void on physically damaged items.
- The goods are to remain in title and property of Platinum Data Solutions until fully paid and cheques are cleared. Ownership of products will only be transferred to the customer when all monies owed to Platinum Data Solutions have been paid in full.

SECURITY POLICY

When purchasing from Platinum Data Solutions, your financial details are passed through a secure server using the latest 128-bit SSL (secure sockets layer) encryption technology. 128-bit SSL encryption is approximated to take at least one trillion years to break, and is the industry standard. If you have any questions regarding our privacy policy, please contact our customer support centre support@platinumsolutions.com.au

PRIVACY POLICY

Platinum Data Solutions is dedicated to keeping your details private. Any information, we collect in relation to you, is kept strictly secured. We do not pass on/sell/swap any of your personal details with anyone. We use this information to identify your orders, provide you with our monthly newsletter (if applicable) and to personalise your shopping experience with us; that's all.

PRICE

- All prices quoted in our price list are CASH prices inc GST.
- All prices quoted in our price list are AUD.
- All prices are subject to change.
- Pricing to be confirmed at the time of invoicing.
- Pricing is offered to authorised Platinum Data Solutions resellers only.

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